

Other Programmes Scheduled in May 2018

S. No.	Programme	Date	Coordinator
1.	Trends and Technologies for Mobile Financial Services for Senior Management	07 – 08	Prof. V. N. Sastry
2.	Risk Analytics	07 – 10	Prof. V. Ravi
3.	Cloud Computing Security and Privacy	14 – 18	Dr. P. Syam Kumar
4.	Registration Authority Operations	24 – 25	Dr. N. P. Dhavale
5.	Website Security	28 – 30	Dr. Rajarshi Pal

Please visit our website for more details on programmes at : www.idrbt.ac.in/upcoming.html

Programme Office

Please contact our Programme Office for organizing Customized Programmes and/or any other queries related to programmes:

Dr. M. V. Sivakumaran
Faculty and Coordinator - EEDP

Mr. K. Srinivas
Administrative Executive

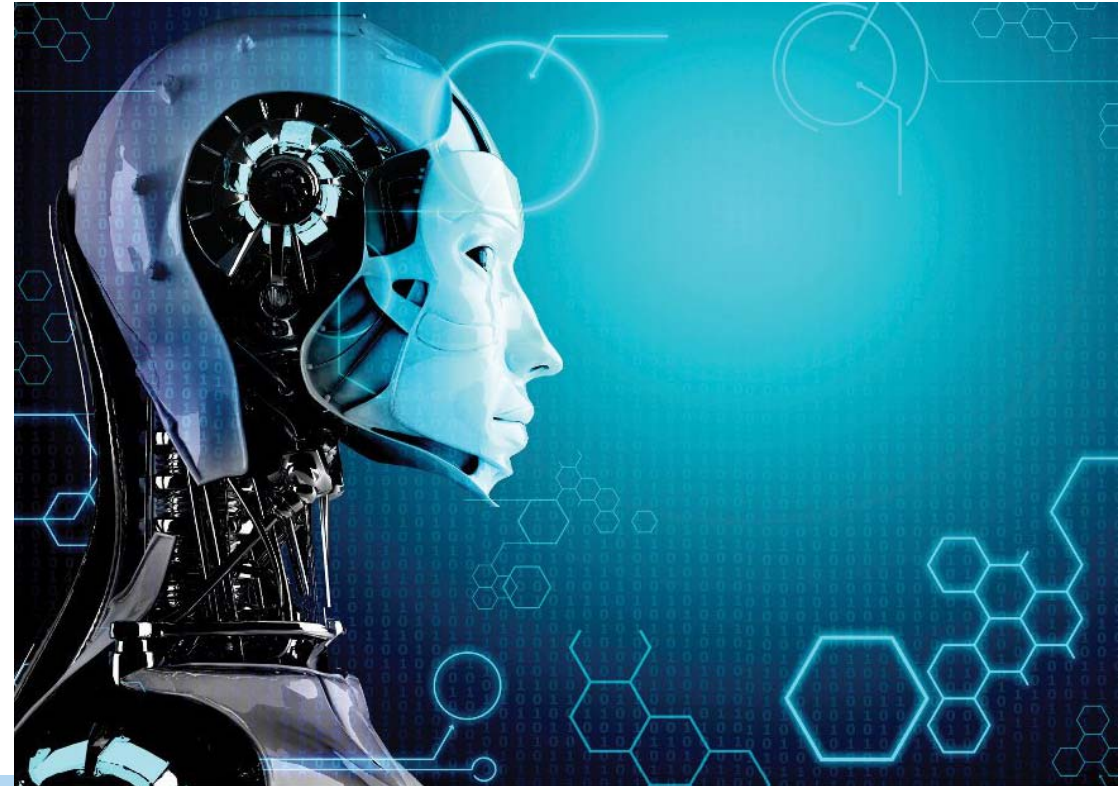
Institute for Development and Research in Banking Technology
Castle Hills, Road No. 1, Masab Tank, Hyderabad - 500 057, India.
Phone: +91-40-2329 4121 Fax: +91-40-2329 4123
Web: www.idrbt.ac.in E-mail: program@idrbt.ac.in

Programme on

ROBOTIC PROCESS AUTOMATION IN BANKING

Coordinator: **Dr. Rajarshi Pal**

May 14 – 16, 2018



Robotic Process Automation in Banking

May 14 – 16, 2018

Coordinator: **Dr. Rajarshi Pal**, Assistant Professor, IDRBT

e-mail: rajarshipal@idrbt.ac.in

Introduction

The term 'robotic process automation' refers to the automation of business processes using robots, which can be of various forms depending on the task. Few examples of robotic process automation include interactive voice response (IVR), question-answering system, chatbots, assigning credit worthiness of customers, processing loan requests by analyzing bulks of physical and digitized documents. In general terms, robotic automation corresponds to an emerging trend for technology to replace the functions performed by humans, particularly in the service sector. Recently, scope of robotic processes has moved beyond the service sector, when banks are using this automation for providing security to lockers on a round-the-clock basis, without requiring human presence. Hence, this is the opportune time for the banks to learn, understand and leverage on these technologies to deliver better services to the customers.

Objective

By way of catering to the appetite of bankers for new technologies, this program is to help banks leverage on robotic processes, through a better understanding of the process, technology, implementation issues and other critical factors for deriving benefit out of the adoption of RPA.

Contents

The program tends to cover the following topics:

- * Use Cases of Robotic Process Automation in Banks
- * Technologies behind this robotic process automation, which include
 - Artificial intelligence
 - Machine learning
 - Image analysis/computer vision
 - Text processing
 - Speech processing
 - Natural language processing
- * Critical factors for successful implementation of these technologies.

Who Can Participate?

Bank executives from Scale 4 to 6 from both from IT and Business side can participate in the program.

End Use

A thorough understanding about the applications of robotic technology in banking will enable the banks to deploy these concepts for better delivery of services to their customers. This program will enable banks to take a significant step towards robotic process automation.

Faculty

Faculty of IDRBT, Guest Speakers from the Industry & Practitioners.

Fee Details

Domestic Participants from

- * RRBs & Coop Banks : Rs. 21,240/- (Rs. 18000/- + 18% GST)
- * All other Banks & Fi : Rs. 28,320/- (24,000/- + 18% GST)

Foreign Participants from

- * SAARC Countries : US \$ 708 (US \$ 600 + 18% GST)
- * Other Countries : US \$ 1062 (900 + 18% GST)

The fees for our programmes can be remitted through NEFT

Bank Account Details for Remittance of Fees

Account Name : IDRBT
Bank : Axis Bank Limited
Branch : Humayun Nagar (Mehdipatnam Ring Road) Branch, Hyderabad
Account Number : 426010100018823
IFSC Code : UTIB0000426
GSTIN : 36AAAAI0204K1Z4.

Nominations

Nominations should be sent to us latest by **April 30, 2018** by email to program@idrbt.ac.in

Venue & Timings of Programme

Venue: IDRBT **Timings:** 9.30 AM to 5.30 PM

How to Reach IDRBT

A major landmark near Masab Tank flyover is NMDC. IDRBT is located just behind NMDC. Google Pin: <http://bit.ly/IDRBT>

Accommodation and Travel Plans

The boarding & lodging arrangements will be made at IDRBT, Hyderabad. The participants will be provided single occupancy a/c rooms.

Check-in : From 3.00 PM on Sunday, May 13, 2018.

Check-out : 7.00 AM on Thursday, May 17, 2018.